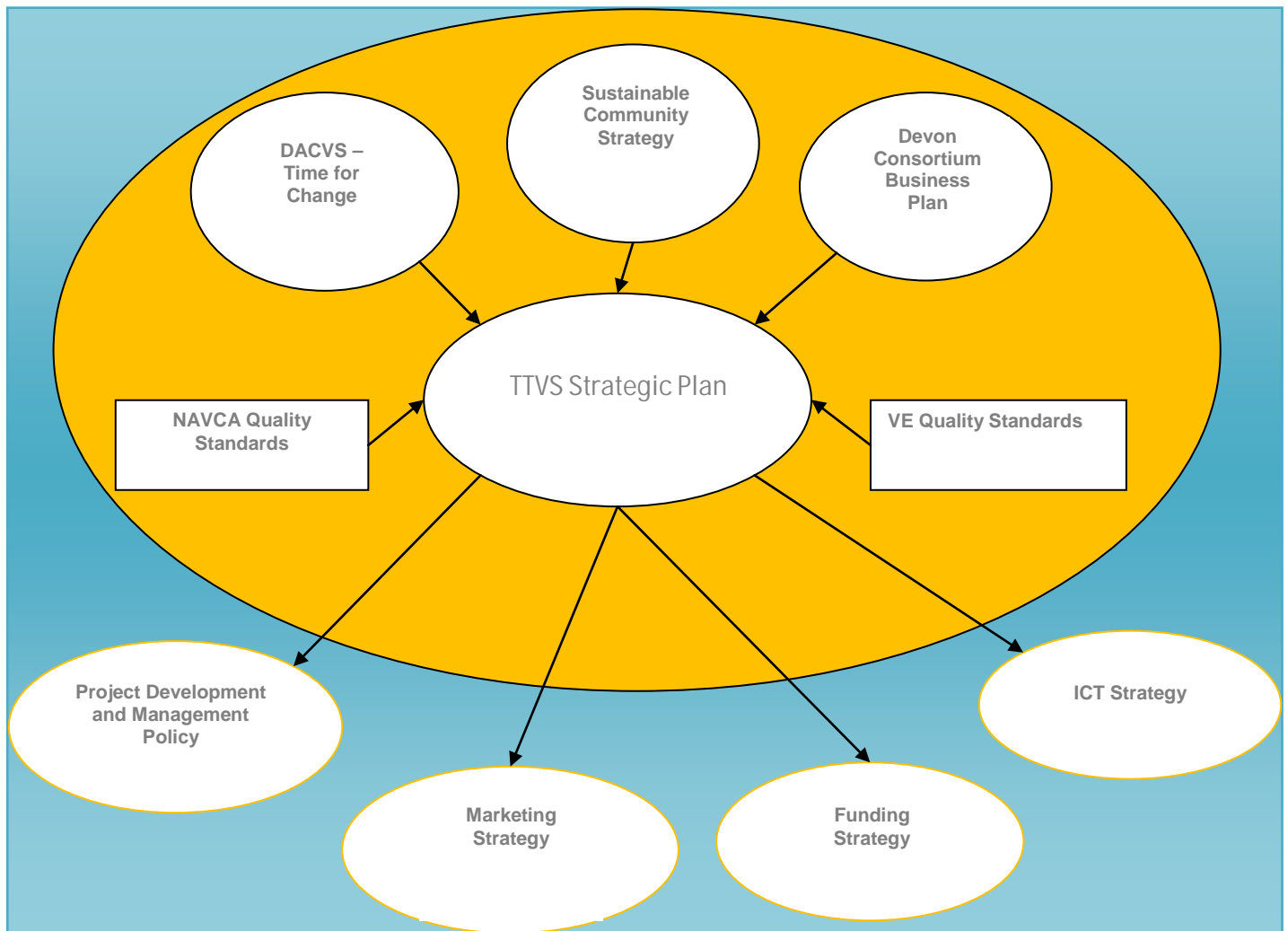


This is a summary of TTVS Strategic Plan. The plan has been designed to provide the strategic direction for TTVS' Council for Voluntary Service (CVS) and Volunteer Centre (VC) activity over the next three years and to ensure that our services are meeting the needs of the groups, individuals and communities we serve.

It builds on progress made under the 2006-2009 TVS Business Development Plan, on a robust analysis of organisational strengths and weaknesses and on a strong understanding of the opportunities and challenges created by the current strategic and operating environment. It is the product of wide consultation, the clear needs of our members and a thorough grasp of the key objectives of partners locally and across the county.



The plan identifies a number of strategic aims and related actions that will direct TTVS' activities. These are based on our organisational objectives for the next three years, which are a response to the current strategic context and a recent assessment of organisational strengths and weaknesses. A number of core outcomes provide the overarching framework for all the aims and actions in this plan and remain relevant regardless of changing political, organisational or funding circumstances. Activities to deliver the aims of this strategy will be reviewed and revised on an annual basis.

All TTVS aims and activities are consistent with our core values – the principles which underpin our work and which include: Professionalism; Equality; Partnership Working; Positive Change and Approachability.

For a copy of the full strategy, please go to the resources area of our web page at www.torridgecvs.org.uk.

Vision

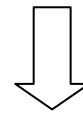
The communities of Torridge are healthy, active, self sufficient and able to reach their full potential through increased voluntary activity and through the support of a vibrant and robust voluntary and community sector.

Improve the strength, capacity and sustainability of the Voluntary and Community Sector in Torridge

The needs of those communities, groups and individuals in need of help are better met through improved intelligence, proactive service development and increased voluntary and volunteering activity.

Improve the efficiency, effectiveness and sustainability of TTVS as an organisation.

Core Outcomes



Integrate and restructure Volunteer Centre and CVS activity.

Greater **collaboration** with the Devon Association of CVS and North Devon Voluntary Services

Develop and improve local **VCS representation and liaison** activities

Improve organisational efficiency and access to services via **modernised and improved ICT**

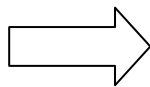
Rebalance the emphasis of TTVS on support for the Voluntary and Community Sector.

Improve **marketing** of TTVS and of the sector.

Improve **core income** and the **stability** of core services.

Ensure that the organisational structure is as **efficient** as possible and that **projects are self sustaining**.

Organisational Objectives



Strategic Aims 2009/2012

1. **By 2012, TTVS will provide consistent, high quality core services and support to local groups and volunteers**
2. **By 2010, VCS organisations will be operating in a supportive environment where partners, stakeholder and funders are better aware and supportive of their needs.**
3. **By 2012 TTVS will provide accessible services and vibrant premises that meet the needs of customers and staff.**
4. **By 2012, groups and organisations from all sectors will be better informed about unmet need and will have been supported to develop or coordinate appropriate responses.**
5. **By 2012 the TTVS management board will be strengthened so that Directors can and feel fully able to effectively manage risk and respond to new or sudden challenges.**
6. **By 2012, TTVS staff and volunteers will feel happy in their work, with the right skills and with a good understanding of the organisation they work within.**
7. **By 2012, TTVS will have funding and capacity which is adequate to resource core service delivery.**